

# **Terms & conditions of Payment**

**Patient Information** 

### **Terms & Conditions of Payment**

#### 1. AESTHETIC PLASTIC SURGERY SOLUTIONS

Is a UK based, limited company registration number SC389697 Contact number 07415106757 Email: secretary@apss.me

#### 2. PAYMENTS

All payments are to be made in British pounds (£).

#### 3. WE USE WORLDPAY FOR PAYMENTS

To view their website: worldpay.com This system accepts visa and all credit card payments except American express.













#### 4. COST OF CONSULTATION

The cost of a consultation is taken prior to booking the appointment by World pay online banking system. The cost of **Surgical treatment consultation** is £150 if paid by Visa Debit or Visa MasterCard, UK Maestro The cost of **Surgical treatment consultation** is £155 if paid by Visa credit card, MasterCard. The cost of **Non Surgical treatment consultation** is £75 if paid by Visa Debit / Visa MasterCard, UK Maestro The cost of **Non Surgical treatment consultation** is £80 if paid by Visa credit card, MasterCard.

This fee is NON REFUNDABLE. If you are unable to make the appointment due to an emergency, we will endeavour to provide you with a suitable alternative appointment within 90 days.

#### 5. PAYMENT FOR PROCEDURES

Full payment must be made 1 week prior to surgery, with NO exceptions.

Currently each hospital will contact you directly for this payment, which will include a fixed cost care package which covers the Surgeon's fee, Hospital costs, Anaesthetic fee, medicines, dressings and support garments that you will require

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#### 6. DEPOSITS FOR BOOKING SURGERY

From February 2015, once you confirm a date for surgery we will ask you for a £500 deposit. This is non-refundable except if the procedure is cancelled by us or, if cancelled by you the patient through bonafide medical reasons. (See below)

Any balance as above must be paid in full 1 week prior to surgery. Failure to pay the outstanding Balance in full by this date will be deemed to be cancelled by you and result in a forfeit of the booking fee.

#### 7. CANCELLATIONS AND POSTPONEMENTS

If you need to cancel or postpone your procedure, it is essential that you do so in writing via e-mail to secretary@apss.me

#### Verbal or text cancellations or postponements are not accepted.

Hospitals incur costs from the time of your original booking. The closer to your procedure date the more difficult it will be for us to assign the services reserved for you, to another patient.

It is therefore necessary for us to apply the following cancellation or postponement conditions, which will be based upon the date on which we receive your written or e-mailed request, to cancel or postpone your procedure. Postponement charges are:

Date of receipt of notification for Medical Reason

For medical reasons you must provide a doctor's report with your written notice of postponement, giving a full explanation as to the reason why you must postpone the operation. If we are able to fill your theatre slot caused by your postponement we will waive the deduction. No charge will be made.

Date of receipt of notification for Non-Medical Reason ( See below) 4 weeks prior to surgery No charge
Less than 4 weeks prior to surgery £50
Less than 2 weeks prior to surgery £100
Less than 1 week prior to surgery £150

Treatment may be postponed for up to 6 months with retention by the Hospital of the operating fees paid.

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#### 8. POSTPONEMENT AND THEN SUBSEQUENT CANCELLATION OF THE PROCEDURE.

Should you postpone your treatment and then subsequently cancel your treatment, your original postponement will revert to a cancellation and any charges/refunds will be calculated based on the date on which we receive your written e-mailed notice of cancellation and the original date booked for your treatment.

#### 9. POSTPONEMENT OR CANCELLATION OF TREATMENT BY APSS (Mr GEORGEU)

APSS reserves the right to change the date of your treatment if that becomes absolutely necessary for reasons beyond our control. In that event, we will make every effort to offer you suitable alternative dates for surgery as soon as possible. Should you elect not to choose any alternative dates offered, then a full refund of the fees you have paid will be made.

#### 10. FURTHER CHARGES

All costs quoted will include all your pre-assessment tests and your procedure. Any additional specialist investigations that are required such as extra blood tests, mammogram, x-rays or further night stay will be charged at the appropriate rate.

#### 11. FINANCIAL INTERESTS

I am legally obliged to inform you that I have no financial interest in any of the Hospitals I operate in, nor in any equipment based in these Private Hospitals.

### **Breast Reduction**

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